



CAPABILITY STATEMENT

Partnering with our clients to deliver quality, cost effective automotive and diesel solutions

ABN:
97 601 639 025

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vikingmechanical.com.au

ABOUT US

Viking Mechanical is a locally owned and operated automotive service provider established in 2014, delivering compliant, safe, and reliable mechanical and auto-electrical services to Mackay, the Bowen Basin, and surrounding regions.

Based in Paget, Mackay, with proximity to key transport and logistics infrastructure, Viking Group provides responsive workshop and field-based services to an established client base including major fleet operators and resource sector organisations, demonstrating ongoing operational capability and business continuity.



WHAT ARE WE OFFERING?

01

Comprehensive Servicing

Scheduled servicing and corrective maintenance

02

Authorised Service Centre

Partnered with leading brands and OEM-aligned repair processes

03

Quality Assurance

Quality management processes and compliance with regulatory and client requirements

OUR GOALS

As a leading service centre, The Viking Group actively embraces emerging automotive technologies, including EV and hybrid systems. Through ongoing investment in training, tooling, and support, we ensure we are equipped to meet the demands of a rapidly evolving industry.



PROBLEM STATEMENT

Identifying the key challenge at hand is essential to effective solutions.

Viking Mechanical delivers structured fleet maintenance programs focused on preventative maintenance, safety, and compliance. Safe-T-Stop reports are provided with each service, supporting mine site compliance and enabling early identification of defects. The company's proximity to major transport and resource corridors enables responsive service delivery and reduced vehicle downtime.

STATISTICS

Viking Mechanical provides fleet maintenance services to major fleet operators, including mission-critical state-wide IVECO fleets and resource sector clients.

Experience includes servicing light vehicles, commercial fleets, and heavy-duty vehicles requiring strict safety, compliance, and documentation standards.

SOLUTIONS

- Reduced downtime through transparent communication and efficient scheduling
- Accurate cost assessments and clear reporting at every stage
- Access to genuine and OEM-approved replacement components

CORE CAPABILITIES

- Engine rebuilding
- Component replacement & remanufacturing
- Advanced diagnostics
- Scheduled servicing and corrective maintenance
- Auto electrical repairs and ECU diagnostics
- Automotive air-conditioning services
- DPF and catalytic converter cleaning
- GVM and GCM suspension upgrades
- Accessory supply and fitment
- ADAS calibration and safety system support
- Approved Inspection Station services



DIFFERENTIATORS

Innovative Solutions

Ongoing investment in technology, tooling, and training ensures capability alignment with evolving automotive, electric vehicle, and safety system requirements such as ADAS and DPF cleaning solutions

Strategic Partnerships

With OEM authorisations and partnerships with IVECO and Jaguar Land Rover, these accreditations ensure compliance with OEM service standards and access to manufacturer technical support.

Workforce Capabilities

With over 80 years of combined industry experience, with qualified technicians, parts interpreters and customer orientated service staff.

Management Systems

With extensive investment into Dealer Management System applications, marketing and communication platforms to ensure we deliver the best service to our clients.

VISION

To be recognised as a leading independent automotive solutions provider, excelling in customer service and commitment

PARTNERSHIPS

Viking Mechanical is the authorised service centre for quality brands,

JAGUAR LAND ROVER

As the only authorised service centre on the central east coast, we ensure vehicles are maintained to the highest standards using genuine parts, factory-trained technicians and the latest diagnostic technology. Jaguar Land Rover's Online Service History (OSH) is maintained and as an owner, you can enjoy full access to your service record from anywhere and at any time.



IVECO

Viking Mechanical is proudly aligned with one of the worlds leading brands in commercial transport.

Providing service and support from motorhomes and light trucks delivering manufacturer-level care with access to genuine IVECO parts and components, specialised diagnostic tools, technical support at local, national and international levels.

FIAT

Scheduled servicing and corrective maintenance, Viking Mechanical is the authorised service centre for the Fiat brand. Have confidence knowing our trained technicians will service your Fiat, ensuring it's in the best hands and operating at its peak.

HYUNDAI TRUCK AND BUS

Complete support and genuine parts, our technicians provide expert service and total assistance in every scenario - from routine maintainant to complex repairs. When you bring your truck to a Hyundai Truck Centre you benefit from genuine parts, ensuring your vehciles performance and integrity are preserved at all times.

BOLD BRANDS

Jaguar Land Rover
IVECO
Hyundai Truck and Bus
Fiat

DIVERSE SOLUTIONS

ADAS Calibration

Advanced Driver Assistance Systems (ADAS) are a suite of integrated safety features designed to enhance driver awareness and improve road safety. These include anti-lock brakes, blind spot information systems, adaptive cruise control, collision avoidance, lane departure warning and traction control. calibration equipment to ensure optimised target configurations and sensor recalibration.

Investment into calibration equipment ensures optimised target configuration and sensor recalibration.



DPF & Catalyst Cleaning Solutions

A diesel particulate filter (DPF) is designed to remove particles from your exhaust emissions to make it compliant with environmental standards. One of the few companies in Queensland that operates a DPF and catalytic cleaner machine. We provide certified results, showing back pressure and flow rate before and after the clean.

Engine Rebuilding & Component Replacement

Comprehensive engine rebuilding and component replacement services designed to restore performance, reliability and efficiency across a wide range of passenger, commercial and fleet vehicles. With advanced diagnostic capability, OEM-aligned repair processes, and highly trained technicians, we deliver precision workmanship that meets or exceeds manufacturer specifications.

Braking & Safety Diagnostics

Investing in the Safe-T-Stop plate brake tester reinforces our commitment to safe motoring. Detecting brake imbalances, incorrect wheel alignment, shock absorber rebound, measure weight and acts as a weighbridge. Gives accurate print out of vehicle performance and photo evidence that the test was carried out.



LOCAL COMMITMENT

As a Mackay-based business, Viking Mechanical supports local employment, regional suppliers, and workforce development. The company actively contributes to regional skills growth through apprenticeships and training programs.

SERVICE DELIVERY

- Reduced downtime through transparent communication and efficient scheduling
- Accurate cost assessments and clear reporting at every stage
- Access to genuine and OEM-approved replacement components

OUR APPROACH

The Viking Group is committed to safety, professionalism, sustainability, accountability, and teamwork. We operate with open and transparent communication aligned with our policies and client expectations.

As the automotive industry continues to evolve, Viking Mechanical remains at the forefront through continuous investment in technology, training, and diagnostic capability — ensuring our clients are supported today and into the future.

DELIVERING SOLUTIONS TO THE REGION



GET IN TOUCH

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